

Healthcare Georgia Foundation
2003 Access to Prevention and Care Survey

Interview Schedule

Hello, this is [INTERVIEWER] calling from the University of Georgia in Athens. We are conducting a short study this evening about health coverage among Georgia residents and we'd like to ask a member of your household to participate in a short interview. To do you have a few minutes right now to answer some questions?

1. Yes [CONTINUE]
2. No [APPLY PERSUADERS AS APPROPRIATE]

Great, in order for the results of the study to be representative of all Georgians, I need to speak to the oldest male 18 years old or older in your household. Would that be you?

1. Yes [CONTINUE]
2. No [MAY I SPEAK TO THE YOUNGEST FEMALE]

Before we begin, I need to let you know that all information that you provide will be kept strictly confidential. Only summary data will be reported at the conclusion of the study, and all of the questions are completely voluntary. My Supervisor may also listen to a portion of the interview for quality control purposes.

I'd like to start by asking you some questions about the community you live in.

Q1 – How would you rate your community as a place to get a good job? Would you say excellent, good, fair, or poor?

- | | |
|--------------|---------------------|
| 1. Excellent | 7 - Refused |
| 2. Good | 8 - Don't Know |
| 3. Fair | 9 - Not Ascertained |
| 4. Poor | |

Q2 – How about to raise a family – would you say excellent, good, fair, or poor?

- | | |
|--------------|---------------------|
| 1. Excellent | 7 - Refused |
| 2. Good | 8 - Don't Know |
| 3. Fair | 9 - Not Ascertained |
| 4. Poor | |

Q3 – How would you rate your community as a place that promotes the overall health and well-being of its residents?

- | | |
|--------------|---------------------|
| 1. Excellent | 7 - Refused |
| 2. Good | 8 - Don't Know |
| 3. Fair | 9 - Not Ascertained |
| 4. Poor | |

Q4 – How about as a place to live safely (free of crime)?

- | | |
|--------------|---------------------|
| 1. Excellent | 7 - Refused |
| 2. Good | 8 - Don't Know |
| 3. Fair | 9 - Not Ascertained |
| 4. Poor | |

These next few questions are about your current health care coverage. For the purposes of this survey, health care coverage refers to health insurance, pre-paid plans such as HMOs, or government plans like Medicare or Medicaid.

Q5 – Do you have any kind of health care coverage, including health insurance, prepaid plans such as HMOs, or governmental plans such as Medicare?

- | | |
|---------------------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No [SKIP TO Q12] | 8 – Don't Know |
| | 9 – Not Ascertained |

Q6 – Are all the other members of your household covered by health insurance or not? By members of your household, I am referring to your spouse, partner, children, or other family members.

- | | |
|---------------------------|---------------------|
| 1. Yes, all covered | 7 - Refused |
| 2. No, all not covered | 8 – Don't Know |
| 3. No others in household | 9 – Not Ascertained |

Q7 – Considering your current coverage, which type of health insurance do you have now? Is it a plan through your or your spouse's employer (or union), a plan you purchased yourself (or your spouse or parents purchased), a government employee plan, or are you covered by Medicare, Medicaid, or some other government program?

- | | |
|---|---------------------|
| 1. Employer plan (yourself or spouse) | 7 - Refused |
| 2. Purchased plan yourself | 8 – Don't Know |
| 3. Medicare | 9 – Not Ascertained |
| 4. Medicaid | |
| 5. Other government program (Federal, state, local employees, etc.) | |
| 6. Other | |

Q8 – Have you had your current health insurance coverage for two or more years?

- | | |
|---------------------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No [SKIP TO Q11] | 8 – Don't Know |
| | 9 – Not Ascertained |

Q9 – During the past two years, has the amount of money you contribute to your health insurance increased, decreased, or remained about the same?

- | | |
|----------------------|---------------------|
| 1. Increased | 7 - Refused |
| 2. Decreased | 8 – Don't Know |
| 3. Remained the same | 9 – Not Ascertained |

Q10 – During the past two years, has the scope of services (coverage) offered in your insurance plan increased, decreased, or remained about the same?

- | | |
|----------------------|---------------------|
| 1. Increased | 7 - Refused |
| 2. Decreased | 8 – Don't Know |
| 3. Remained the same | 9 – Not Ascertained |

[SKIP TO Q14]

Q11 – How long have you had your current health insurance coverage?

_____ years

- 95 - 95 or more
- 97 – Refused
- 98 – Don't Know
- 99 – Not Ascertained

[SKIP TO Q14]

Q12 – What is the main reason you are without health coverage?

- 1. Lost job or changed employers
- 2. Spouse or parent lost job or changed employers (includes any person who had been providing insurance prior to job loss or change)
- 3. Became divorced or separated
- 4. Spouse or parent died
- 5. Became ineligible because of age or because left school
- 6. Employer didn't offer or stopped offering coverage
- 7. Cut back to part time or became temporary employee
- 8. Benefits from employer or former employer ran out
- 9. Couldn't afford to pay premiums
- 10. Insurance company refused coverage
- 11. Lost Medicaid or Medical Assistance eligibility
- 12. Other
- 98 – Don't Know
- 99 – Refused/Not Ascertained

Q13 – About how long has it been since you had health coverage?

- 1. Within the past 6 months (anytime less than 6 months ago)
- 2. Within the past year (months but less than 12 months)
- 3. Within the past 2 years (1 year but less than 2 years ago)
- 4. Within the past 5 years (2 years but less than 5 years ago)
- 5. 5 or more years ago
- 6. Never
- 98 – Don't Know
- 99 – Refused/Not Ascertained

[SKIP TO Q21]

Q14 – Would you say the information you have about your health care coverage is more than adequate, about right, or not adequate?

- 1. More than adequate
- 2. About right
- 3. Not adequate
- 7 - Refused
- 8 – Don't Know
- 9 – Not Ascertained

Q15 – How aware are you of the preventive services that may be available in your current healthcare coverage?

- | | |
|-------------------|---------------------|
| 1. Very aware | 7 - Refused |
| 2. Somewhat Aware | 8 – Don't Know |
| 3. Not Aware | 9 – Not Ascertained |

Q16 – How willing would you be to pay 5% more for health insurance premiums if it provided you and your family with more health promotion and preventive health services – would you be very willing, somewhat willing, not too willing, or not at all willing?

- | | |
|-----------------------|---------------------|
| 1. Very willing | 7 - Refused |
| 2. Somewhat willing | 8 – Don't Know |
| 3. Not too willing | 9 – Not Ascertained |
| 4. Not at all willing | |

Q17 – Are you satisfied with your current health care coverage or not?

- | | |
|--------------------------------|---------------------|
| 1. Satisfied | 7 - Refused |
| 2. Not Satisfied [SKIP TO Q19] | 8 – Don't Know |
| | 9 – Not Ascertained |

How satisfied are you with your own health plan in each of the following areas.

[ROTATE ORDER OF Q18.1 – 18.4]

Q18.1 – How satisfied are you with your health plan in taking care of your essential health needs? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- | | |
|--------------------------|---------------------|
| 1. Very satisfied | 7 - Refused |
| 2. Somewhat satisfied | 8 – Don't Know |
| 3. Somewhat Dissatisfied | 9 – Not Ascertained |
| 4. Very Dissatisfied | |

Q18.2 – How satisfied are you with your health plan in being concerned about keeping you healthy and reducing your risk of preventable illness and injury? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- | | |
|--------------------------|---------------------|
| 1. Very satisfied | 7 - Refused |
| 2. Somewhat satisfied | 8 – Don't Know |
| 3. Somewhat Dissatisfied | 9 – Not Ascertained |
| 4. Very Dissatisfied | |

Q18.3 – How satisfied are you with your health plan in providing enough preventative health services such as health screenings, counseling, and education? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- | | |
|--------------------------|---------------------|
| 1. Very satisfied | 7 - Refused |
| 2. Somewhat satisfied | 8 – Don't Know |
| 3. Somewhat Dissatisfied | 9 – Not Ascertained |
| 4. Very Dissatisfied | |

Q18.4 – How satisfied are you with your health plan in doing a good job of educating you about things you can do to stay well? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

- | | |
|--------------------------|---------------------|
| 1. Very satisfied | 7 - Refused |
| 2. Somewhat satisfied | 8 – Don't Know |
| 3. Somewhat Dissatisfied | 9 – Not Ascertained |
| 4. Very Dissatisfied | |

[SKIP TO Q20]

Q19 – Why are you not satisfied with your health care coverage?

- | | |
|-----------------------------------|---------------------|
| 1. Too expensive | 7 - Refused |
| 2. Want more comprehensive plan | 8 – Don't Know |
| 3. Treatment needed not covered | 9 – Not Ascertained |
| 4. Co-pay too high | |
| 5. Doctors on plan not convenient | |
| 6. Other [SPECIFY _____] | |

Q20 – Does your current health plan cover prescription drugs or not?

- | | |
|--------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No | 8 – Don't Know |
| | 9 – Not Ascertained |

Q20 – Has your health suffered because you were not able to afford your prescription drugs?

- | | |
|--------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No | 8 – Don't Know |
| | 9 – Not Ascertained |

The next few items are about your general health.

Q21 – How would you describe your health? Would you say it is excellent, good, only fair or poor?

- | | |
|--------------|---------------------|
| 1. Excellent | 7 - Refused |
| 2. Good | 8 – Don't Know |
| 3. Only Fair | 9 – Not Ascertained |
| 4. Poor | |

Q22 – Thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

_____ days

[RANGE = 0 – 30]

99 – R/DK/NA

Q23 – Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

_____ days

[RANGE = 0 – 30]

99 – R/DK/NA

Q24 – Do you have one person you think of as your personal doctor or health care provider?

- | | |
|--------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No | 8 – Don't Know |
| | 9 – Not Ascertained |

Q25 – When you are sick or need advice about your health, to which one of the following places do you usually go? Do you go to a doctor's office, a public or community health clinic, a hospital outpatient department, a hospital emergency room, an urgent care center, no usual place, or some other kind of place?

- | | |
|-----------------------------------|----------------------|
| 1. Doctor's office | 97 - Refused |
| 2. Public/community health clinic | 98 – Don't Know |
| 3. Hospital outpatient department | 99 – Not Ascertained |
| 4. Hospital emergency room | |
| 5. Urgent care center | |
| 6. No usual place | |
| 7. Some other kind of place | |

Q26 – About how long has it been since you last visited a doctor for a routine checkup? (A routine checkup is a general physical exam, not an exam for a specific injury or illness). Would you say within the past year, within the past 2 years, within the past 5 years, or 5 or more years ago?

- | | |
|----------------------------|---------------------|
| 1. Within the past year | 7 - Refused |
| 2. Within the past 2 years | 8 – Don't Know |
| 3. Within the past 5 years | 9 – Not Ascertained |
| 4. 5 or more years ago | |

Q27 – Was there a time in the past 12 months when you needed medical care but could not get it?

- | | |
|---------------------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No [SKIP TO Q29] | 8 – Don't Know |
| | 9 – Not Ascertained |

Q28 – What is the main reason you did not get medical care? Would you say.....

[DONOT READ RESPONSES: CODE FIRST MENTION; IF MORE THAN ONE INSTANCE IN LAST 12 MONTHS, REFER TO MOST RECENT INSTANCE]

- | | |
|--|----------------------|
| 1. Cost, including no insurance | 97 - Refused |
| 2. Distance | 98 – Don't Know |
| 3. Office wasn't open when I could get there | 99 – Not Ascertained |
| 4. Too long for an appointment | |
| 5. Too long a wait in waiting room | |
| 6. No child care | |
| 7. No transportation | |
| 8. No access for people with disabilities | |
| 9. Medical provider didn't speak my language | |
| 10. Other [SPECIFY _____] | |

Q29 – Where do you get most of your information about health related issues?

[YES/NO TOGGLE; CHOOSE ALL MENTIONED]

1. Television
2. Radio
3. Newspaper
4. Magazines
5. Doctor
6. Medical Books/Journals
7. Family/Friends
8. Internet/World Wide Web
9. Other [SPECIFY _____]
10. DK
11. R/NA

The next series of questions concerns peoples' viewpoints on health care coverage. As I read the following list of statements please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each statement.

[ROTATE Qs30 – 32]

Q30 – Everybody, regardless of income, job, or insurance status, should have the right to the same amount and same quality of health care services.

- | | |
|----------------------|---------------------|
| 1. Strongly Agree | 7 - Refused |
| 2. Somewhat Agree | 8 – Don't Know |
| 3. Somewhat Disagree | 9 – Not Ascertained |
| 4. Strongly Disagree | |

Q31 – Government should make sure everybody has basic health insurance for both doctor and hospital care.

- | | |
|----------------------|---------------------|
| 1. Strongly Agree | 7 - Refused |
| 2. Somewhat Agree | 8 – Don't Know |
| 3. Somewhat Disagree | 9 – Not Ascertained |
| 4. Strongly Disagree | |

Q32 – All employers, including small businesses, should be required to provide their employees with a basic minimum level of health insurance.

- | | |
|----------------------|---------------------|
| 1. Strongly agree | 7 - Refused |
| 2. Somewhat agree | 8 – Don't Know |
| 3. Somewhat disagree | 9 – Not Ascertained |
| 4. Strongly disagree | |

The next few items are different ideas that could increase access to health care for different groups of people. Please tell me for each one if you strongly support, somewhat support, somewhat oppose, or strongly oppose each idea.

[ROTATE Qs33 – 35]

Q33 – Expand neighborhood health clinics community/health centers

- | | |
|---------------------|---------------------|
| 1. Strongly support | 7 - Refused |
| 2. Somewhat support | 8 – Don't Know |
| 3. Somewhat oppose | 9 – Not Ascertained |
| 4. Strongly oppose | |

Q34 – Create a statewide health plan in which all Georgians would get their insurance from a single government plan. It would replace Medicare, Medicaid, and all private insurance.

- | | |
|---------------------|---------------------|
| 1. Strongly support | 7 - Refused |
| 2. Somewhat support | 8 – Don't Know |
| 3. Somewhat oppose | 9 – Not Ascertained |
| 4. Strongly oppose | |

Q35 – Many people who are uninsured make too little money to afford to buy insurance coverage on their own or are not offered coverage they can afford where they work. Would you be willing or not willing to pay more taxes to help these people afford coverage?

- | | |
|--------------------------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No | 8 – Don't Know |
| 3. Depends on the amount | 9 – Not Ascertained |

This last section asks about your perceptions on how money is spent for healthcare. When we say community, we mean the place you identify as where you live, work or play, and receive key services.

Q36 – Of all the money spent on health in your community, do you think that the balance between money spent on caring for the sick and injured versus money spent on preventing illness and promoting health is about right or not?

- | | |
|---|---------------------|
| 1. Balance is about right [SKIP TO Q38] | 7 - Refused |
| 2. Balance not about right | 8 – Don't Know |
| | 9 – Not Ascertained |

Q37 – To correct this imbalance, which should get greater share than it does today – caring for the sick and injured or preventing illness and promoting health?

- | | |
|--|---------------------|
| 1. Caring for the sick and injured | 7 - Refused |
| 2. Preventing illness and promoting health | 8 – Don't Know |
| | 9 – Not Ascertained |

Q38 – Do you think the current amount of money spent caring for the sick and injured in your community is being used effectively or not?

- | | |
|-------------------------|---------------------|
| 1. Used effectively | 7 - Refused |
| 2. Not used effectively | 8 – Don't Know |
| | 9 – Not Ascertained |

Q39 – Do you think the current amount of money spent on preventing illness and promoting health in your community is being used effectively or not?

- | | |
|-------------------------|---------------------|
| 1. Used effectively | 7 - Refused |
| 2. Not used effectively | 8 – Don't Know |
| | 9 – Not Ascertained |

Now I would like to ask you about ways in which additional moneys could be raised at the state level. In order to help pay for these kinds of community health programs and if additional moneys were needed, would you favor or oppose.....

[ROTATE Qs40 – 44]

Q40 – Increasing state taxes on beer, wine, and alcohol

- | | |
|-----------|---------------------|
| 1. Favor | 7 - Refused |
| 2. Oppose | 8 – Don't Know |
| | 9 – Not Ascertained |

Q41 – Increasing state income taxes for individuals earning more than \$200,000 per year

- | | |
|-----------|---------------------|
| 1. Favor | 7 - Refused |
| 2. Oppose | 8 – Don't Know |
| | 9 – Not Ascertained |

Q42 – Increasing local taxes on residential or business property

- | | |
|-----------|----------------|
| 1. Favor | 7 - Refused |
| 2. Oppose | 8 – Don't Know |
| | 9 - Refused |

Q43 – Increasing taxes on tobacco products

- | | |
|-----------|---------------------|
| 1. Favor | 7 - Refused |
| 2. Oppose | 8 – Don't Know |
| | 9 – Not Ascertained |

Q44 – Increasing sales taxes

- | | |
|-----------|---------------------|
| 1. Favor | 7 - Refused |
| 2. Oppose | 8 – Don't Know |
| | 9 – Not Ascertained |

Please tell me if you believe the following programs are in your community are very effective, somewhat effective, not too effective, or not at all effective.

Q45 – Providing community education and counseling services about how to improve health (such as through nutrition education programs, alcohol and drug abuse programs, and tobacco prevention programs)

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q46 – Protecting the public from the spread of communicable diseases (such as AIDS, hepatitis, or tuberculosis)

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q47 – Helping treat disease and injury after natural disasters (such as after floods, tornados, or tropical storms)

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q48 – Collecting community health data (such as registering births, determining the causes of deaths, and monitoring health trends)

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q49 – Ensuring that foods are free from contamination, such as through restaurant and produce inspections

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q50 – Protecting the public from exposure to toxic chemicals and other hazardous materials (such as monitoring and disposal of industrial and medical wastes and after oil spills)

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q51 – Ensuring safe drinking water

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q52 – Minimizing the spread of diseases carried by insects or animals, such as rabies

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

Q53 – Preparing for bio-terrorism

- | | |
|-------------------------|---------------------|
| 1. Very effective | 7 - Refused |
| 2. Somewhat effective | 8 – Don't Know |
| 3. Not too effective | 9 – Not Ascertained |
| 4. Not at all effective | |

We're almost finished and I appreciate your patience. These last few items are demographic questions. Again, all information is confidential.

Q54 - First, are you a native Georgian or did you move to Georgia from another state?

- | | |
|----------------------|---------------------|
| 1. Native of Georgia | 7 - Refused |
| 2. Moved to Georgia | 8 - Don't Know |
| | 9 - Not Ascertained |

Q55 - What is your age?

_____ years old

- 95 - 95 or older
- 97 - Refused
- 98 - Don't Know
- 99 - Not Ascertained

Q56 – Are you of Hispanic or Latino origin?

- | | |
|--------|---------------------|
| 1. Yes | 7 - Refused |
| 2. No | 8 – Don't Know |
| | 9 – Not Ascertained |

Q57 - What race do you consider yourself to be?

[INTERVIEWER: DO NOT READ RESPONSES; CODE RESPONSE]

- | | |
|---------------------------------|---------------------|
| 1. White/Caucasian | 7 - Refused |
| 2. Black/African-American | 8 - Don't Know |
| 3. Asian/Pacific Islander | 9 - Not Ascertained |
| 4. Native American | |
| 5. Multi-racial [SPECIFY] _____ | |

Q58 - GENDER [ask only if unsure]

- | | |
|-----------|---------------------|
| 1. Male | 9 - Not Ascertained |
| 2. Female | |

Q59 - What is your marital status? Are you married, divorced, separated, widowed, or single?

- | | |
|--------------|---------------------|
| 1. Married | 7 - Refused |
| 2. Divorced | 8 - Don't Know |
| 3. Separated | 9 - Not Ascertained |
| 4. Widowed | |
| 5. Single | |

Q60 - What is the highest grade of school or year of college you have completed?

[INTERVIEWER: DO NOT READ RESPONSES; PROBE FOR EXACT YEARS AND CODE RESPONSE]

- | | |
|---|----------------------|
| 1. None | 10 - Refused |
| 2. 1 - 8 years | 11 - Don't Know |
| 3. 9 - 11 years | 12 - Not Ascertained |
| 4. High School Diploma/GED | |
| 5. Some college/technical school, no degree | |
| 6. 2 year degree | |
| 7. Bachelors Degree | |
| 8. Some graduate work | |
| 9. Advanced Degree, Professional Degree | |

Q61 - What was your total household income (before taxes) last year. I don't need an exact figure, just an approximate category, so could you tell me whether your total family income for last year was.....

- | | |
|---------------------|------------------------|
| Above or below..... | 1. \$4,999 or less |
| | 2. \$5,000 - \$9,999 |
| | 3. \$10,000 - \$14,999 |
| | 4. \$15,000 - \$19,999 |
| | 5. \$20,000 - \$24,999 |
| | 6. \$25,000 - \$29,999 |
| | 7. \$30,000 - \$34,999 |
| <START HERE> | 8. \$35,000 - \$49,999 |
| | 9. \$50,000 - \$74,999 |
| | 10. \$75,000 or more |
| | 11. Refused |
| | 12. Don't Know |
| | 13. Not Ascertained |

[CATI PROGRAMMER: IMPORT MSA/non-MSA, FIPS as study variables]

That's all the questions I have. You have been very helpful and we thank you for time and your participation.